

**BLDEA's
J.S.S. College of Education,
Vijayapur**

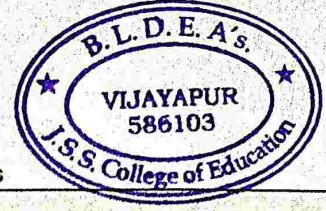
Criterion 5 - Student Support and Progression

5.1.3: The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases such as


INDEX


Sl.No	Particulars
1	Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies
2	Details of members of grievance redressal committees are available on the institutional website
3	Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students
4	Provision for students to submit grievances online/offline
5	Grievance redressal committee meets on a regular basis
6	Students' grievances are addressed within 7 days of receiving the complaint

B.L.D.E.A's
J.S.S. College of Education, Vijayapur
Compositaion of Cells and Committees
Grievance Redrassal Cell 2019-20

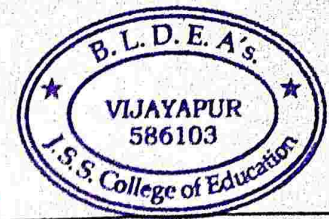


Grievance Redrassal Cell 2019-20		
1	Chairman	Dr.M.S.Hiremath
2	Coordinator	Dr.A.V.Bamagond
3	Member	Dr.B.S.Hiremath
4	Member	Dr.J.S.Pattanshetti
5	Member	Shri.D.S.Patil
Grievance Redrassal Cell 2020-2021		
1	Chairman	Dr.M.S.Hiremath
2	Coordinator	Dr.B.S.Hiremath
3	Member	Dr. M.B. Kori
4	Member	Dr.B.Y.Khasnis
5	Member	Shri.D.S.Patil
Grievance Redrassal Cell 2021*2022		
1	Chairman	Dr.A.V.Bamagond
2	Coordinator	Dr.J.S.Pattanshetti
3	Member	Dr.B.S.Hiremath
4	Member	Dr.B.Y.Khasnis
5	Member	Shri.D.S.Patil
Grievance Redrassal Cell 2022-2023		
1	Chairman	Dr.B.Y.Khasnis
2	Coordinator	Prof.S.S.Patil
3	Member	Dr.M.S.Hiremath
4	Member	Shri.A.S.Masli
5	Member	Shri.D.S.Patil
Grievance Redrassal Cell 2023-2024		
1	Chairman	Dr.B.Y.Khasnis
2	Coordinator	Shri. S.S.Patil
3	Member	Dr.M.S.Hiremath
4	Member	Shri.A.S.Masali


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Principal,
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B.L.D.E.A's
J.S.S. College of Education, Vijayapur
Compositaion of Cells and Committees



Prevention of Sexual Harassment Cell 2019-2020		
1	Chairman	Dr.M.S.Hiremath
2	Coordinator	Dr.B.Y.Khasnis
3	Member	Dr.J.S.Pattanshetti
4	Member	Prof.S.B.Kambar
5	Member	Smt.Tanuja Patil
Prevention of Sexual Harassment Cell 2020-2021		
1	Chairman	Dr.M.S.Hiremath
2	Coordinator	Prof.S.B.Kambar
3	Member	Dr.J.S.Pattanshetti
4	Member	Dr.B.Y.Khasnis
5	Member	Smt.Tanuja Patil
Prevention of Sexual Harassment Cell 2021-2022		
1	Chairman	Dr.A.V.Bamagond
2	Coordinator	Dr.B.Y.Khasnis
3	Member	Dr.J.S.Pattanshetti
4	Member	Dr.S.B. Kambar
5	Member	Smt Sujata Desai
Prevention of Sexual Harassment Cell 2022-2023		
1	Chairman	Dr.B.Y.Khasnis
2	Coordinator	Shri.P.D.Multani
3	Member	Dr.M.S.Hiremath
4	Member	Dr.J.S.Pattanshetti
5	Member	Smt.Sujata.A.Desai
Prevention of Sexual Harassment Cell 2023-2024		
1	Chairman	Dr.B.Y.Khasnis
2	Coordinator	Dr.J.S.Pattanshetti
3	Member	Dr.M.S.Hiremath
4	Member	Shri.P.D.Multani
5	Member	Smt. Sujata A. Desai


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VIJAYAPUR.



Anti Ragging Cell 2019-2020

1	Chairman	Dr.M.S.Hiremath
2	Coordinator	Dr. M.B. Kori
3	Member	Prof.S.S.Patil
4	Member	Miss.Sheetal Kanamadi
5	Member	Shri.S.B.Bagali

Anti Ragging Cell 2020-2021

1	Chairman	Dr.A.V.Bamagond
2	Coordinator	Dr.B.S.Hiremath
3	Member	Prof.S.S.Patil
4	Member	Dr M.B.Kori
5	Member	Shri.S.B.Bagali

Anti Ragging Cell 2021-2022


1	Chairman	Dr.M.S.Hiremath
2	Coordinator	Prof.S.S.Patil
3	Member	Dr.B.S.Hiremath
4	Member	Dr.J.S.Pattanshetti
5	Member	Shri.S.B.Bagali

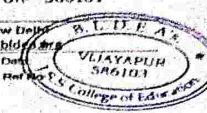
Anti Ragging Cell 2022-2023

1	Chairman	Dr.B.Y.Khasnis
2	Coordinator	Dr.B.S.Hiremath




1. Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies.

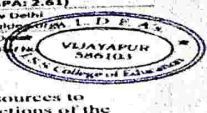

Estd 1989
 ವಿಜಯಯೋಗಿ ಶ್ರೀ ಸಿದ್ಧೇಶ್ವರ ಸ್ವಾಮಿಗಳ ಕಾಲೇಜು, ಪಿ.ಜಿ. ಸ್ತಡಿಯ
 ಶಿಕ್ಷಣ ಮತ್ತು ಸಂಶೋಧನೆ ಕೇಂದ್ರ, ಸಿ.ಸಿ. ಹೈ ಸ್ಕೂಲ್ ಕ್ಯಾಂಪಸ್, ವಿಜಯಪುರ- 586101
**Jyanyayogi Shri Siddeshwar Swamiji, College of Education, P.G. Studies In
 Education and Research Centre, S.S. High School Campus, VIJAYAPUR- 586101**
 Reaccredited by NAAC @ B Grade (CGPA: 2.61)
 Permanent Affiliation to Rani Channamma University, Belagavi. Recognised by NCTE, New Delhi.
 Phone: 08352-223290 (n) Fax: 08352-223324 email: bideais@rediffmail.com www.bideais.com
 The College is Affiliated to B.A. B.A.M. B.A.M.Ed. B.Ed. Ph.D. PGDIPHE


 Date: _____
 Principal, J.S.S. College of Education VIJAYAPUR.

The objectives of grievance redressal guidelines can vary depending on the context, but some common objectives include:

- Fairness: Ensuring that grievances are addressed fairly and equitably
- Timeliness: Addressing grievances promptly and within prescribed time frames
- Accessibility: Making the grievance redressal process easy to access
- Satisfaction: Improving the satisfaction of the aggrieved party
- Efficiency: Improving the efficiency and productivity of the organization
- Tact: Dealing with complex situations tactfully to reduce feelings of oppression or dissatisfaction
- Encouragement: Encouraging people to express their grievances freely without fear of victimization


Estd 1989
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 Date: _____
 Principal, J.S.S. College of Education VIJAYAPUR.

1. Guideline for Grievance Redressal

Grievance Department has to be manned by dedicated resources to address the grievances from time to time as per the instructions of the NHA. The District authorities shall act as a frontline for the redressal of Beneficiaries/ Providers/ other Stakeholder's grievances.

The District authorities shall also attempt to solve the grievance at their end. The grievances so recorded shall be numbered consecutively and the Beneficiaries / Providers shall be provided with the number assigned to the grievance.

The District authorities shall provide the Beneficiaries / Provider with details of the follow-up action taken as regards the grievance as and when the Beneficiaries require it to do so.

The District authorities shall also record the information in pre-agreed format of any complaint / grievance received by oral, written or any other form of communication.

Under the Grievance Redressal Mechanism of PMRSSM, following set of three tier Grievance Redressal Committees have been set up to attend to the grievances of various stakeholders at different levels: District Grievance Redressal Committee (DGRC) The District Grievance Redressal Committee (DGRC) will be constituted by the State Health Agency (SHA) in each district within 15 days of signing of MoU with the Insurance Company.

The District Magistrate or an officer of the rank of Addl. District Magistrate, who shall be the Chairperson of the DGRC. The CMCA / MHA / DWS / DHO or equivalent rank officer shall be the Convener of the DGRC. Representatives from the district level officers of the Departments of Rural Development. The District Coordinator of the

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उच्च शिक्षण आयोग
University Grants Commission
 14, Block 1, Sector 14, Rohtak
 Ministry of Education, Government of India
 New Delhi 110002
 Phone: 011-23334111, 23334112, 23334113
 Fax: 011-23334114, 23334115, 23334116

1. 2020-2021
 10000
 10000
 10000

26th May 2020

No. U. 1/2020 (UGC TE-COVID-19 - Advisory)

Subject: Monitoring grievances/ concerns related to Examinations and Academic Calendar in view of COVID-19 pandemic - regarding

Dear Vice Chancellors & Principals,

An year ago you were that in view of COVID-19 Pandemic, the University Grants Commission has issued the Guidelines on Examinations and Academic Calendar on 29th April 2020. The universities were requested to plan their activities keeping in view the safety and interest of the stakeholders, giving highest priority to the health of all concerned while adopting and implementing the Guidelines.

The UGC has constituted a Task Force to address the grievances/ concerns of the students due to COVID-19 pandemic. A dedicated helpline and an email have been made functional for receiving the grievances from the students. Also, a new tab of COVID-19 related grievances has been created on UGC website for the same.

Based on the inputs and phone calls received so far it has been observed that the grievances pertain to examinations, admissions, fee, salary of faculty etc. The students have requested regarding completion of syllabi, technical glitches during online classes, conduct of face to face classes, institutional coordinators' examinations, issues related to bank papers, admission processes, collection of compulsory non-refundable deposits etc.

You will appreciate that the grievances as mentioned above require actions on the part of the universities/ state governments. Also, as per the guidelines issued by UGC on 26th April, 2020, every university is expected to establish a cell for handling student grievances related to examinations and academic calendar during COVID-19 pandemic and notify effectively to the students.

In view of above, it is once again requested that the university may kindly establish the student grievance cell immediately preferably by 30th May 2020, if not already done. Further, the Task Force constituted by the University and State Governments may be asked to take proactive measures in a time bound manner to redress the grievances of the students and stakeholders. Measures taken by the University/State Government should be widely publicized so that there should not be any communication gap between the students and higher education institutions/ governments.

With regards

Yours sincerely,

D. P. Singh
 (D. P. Singh)

- Already we have established the Student Grievance Cell
- Dr. R. S. Hemchandra (in charge of this cell) during 2019-20.

To:
 1. The Vice Chancellors of all Universities
 2. The Principals of all Colleges

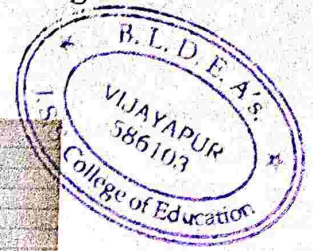
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[Signature]
IQAC Co-ordinator
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[Signature]
Principal,
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6. Students' grievances are addressed within 7 days of receiving the complaint



Handwritten notes in Kannada on lined paper, including a date "20-Sept-2017" and a signature.

Principal / Grievance
B.L.D.E.A.'s College of Education, Vijayapur

Respected Sir,
Sir A. Akhata L student of your college thank you for the problem of classroom. You have taken good solution for the problem of classroom. The desk & board in the classroom are cleaned very well. We will clean the classroom once again. I thank you for solving our problem sir.

Grievance Cell Programme
B.L.D.E.A.'s College of Education, Vijayapur

Respected Sir,
Sir A. Akhata L student of your college request you that please do request the person to clean the class in the classroom once again. I request you to inform them about this and so that our classroom get clean before our class starts.

Yours faithfully
[Signature]
[Date]

Yours faithfully
[Signature]
[Date]

Principal / Grievance, Reddymal cell
B.L.D.E.A.'s College of Education, Vijayapur

Respected Sir,
As per your request, the person in the classroom has been asked to clean the desk & board. I thank you for your request.

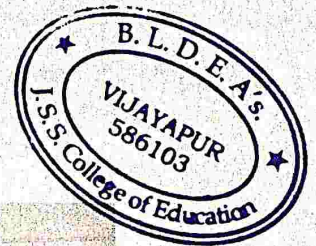
Yours faithfully
[Signature]
[Date]

Respected Sir,
I am writing to you regarding the problem of the classroom. The person in the classroom has been asked to clean the desk & board. I thank you for your request.

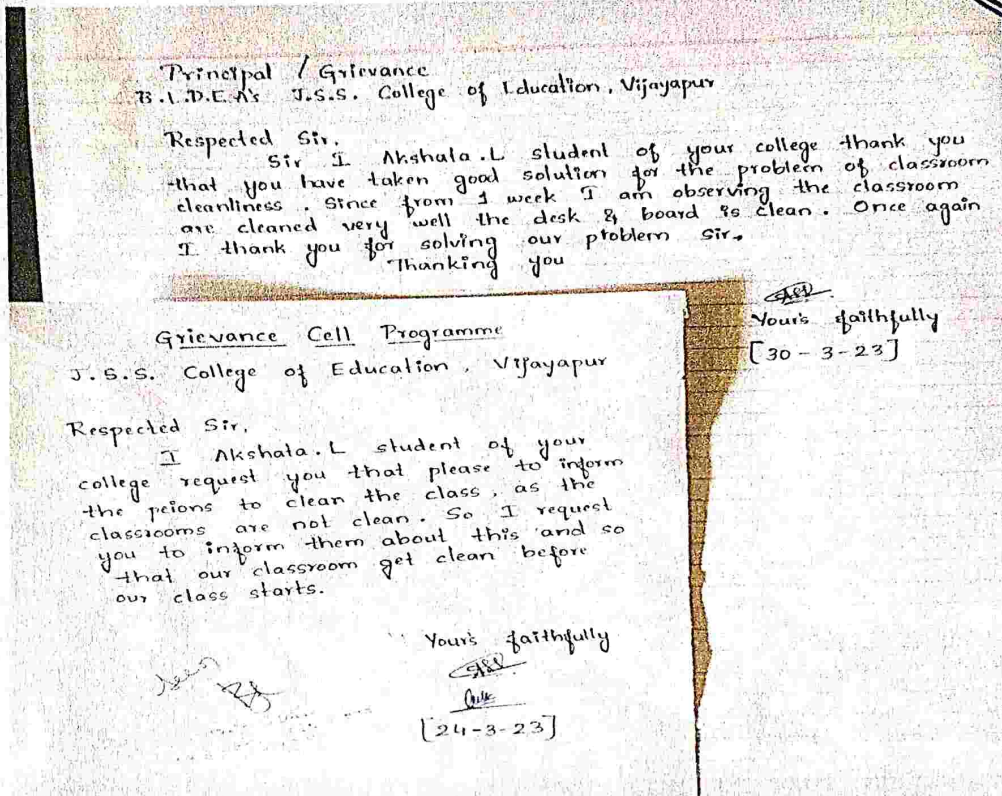
Yours faithfully
[Signature]
[Date]

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Principal,
J.S.S. College of Education
VIJAYAPUR.

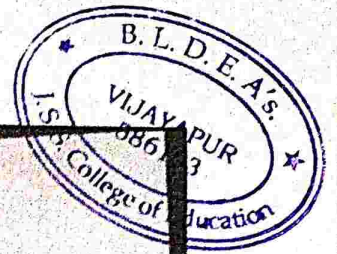


4. Provision for students to submit grievances offline



2023
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Principal / Grievance Redressal cell
B.L.D.E.A.'s J.S.S. college of
Education, Vijayapur.

I am Shankar Thete. I wanted
to express my gratitude, for providing
fan's in my classroom. It is to take
place within the 3-days of time.
Thank you mam/sir.

Yours faithfully

Shk
29/5/23
[Shankar Thete]
Roll no - 20

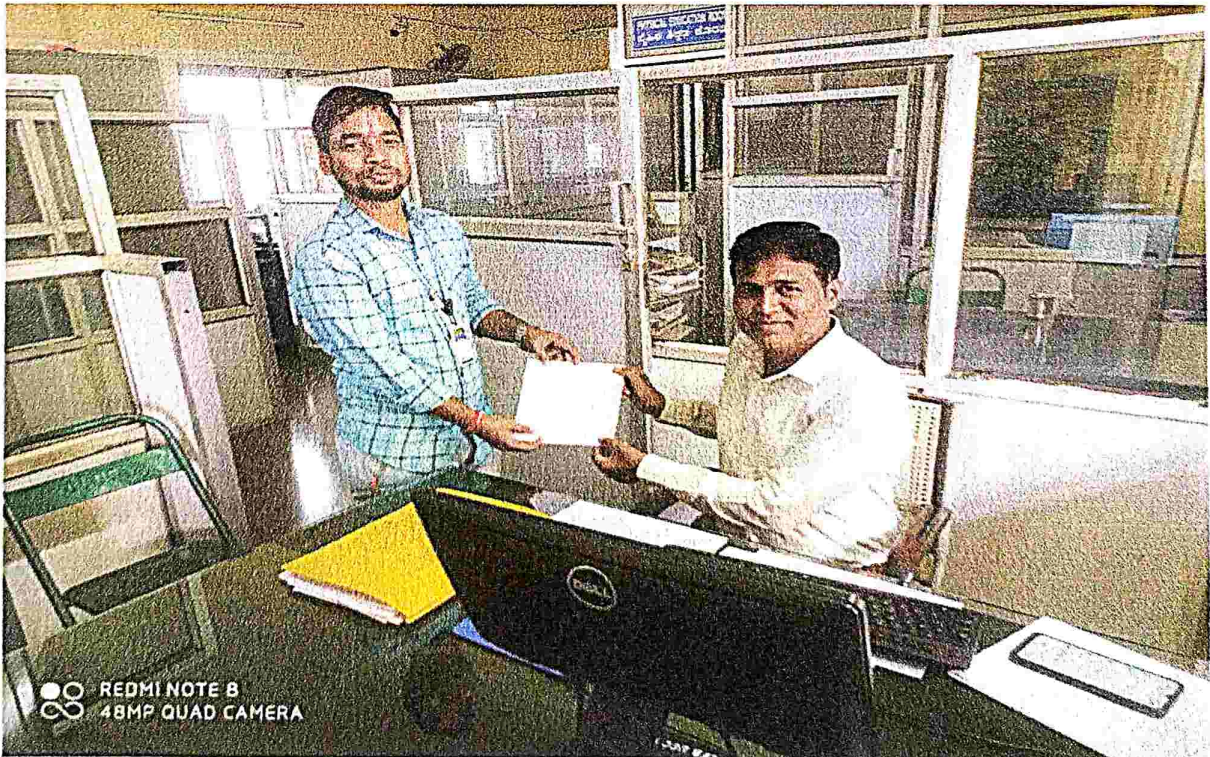
Date: 29/5/23

Principal / Grievance
Redressal cell
B.L.D.E.A.'s J.S.S. College of
Education
Vijayapur

I am Shankar Thete. I wanted
to request for put fan in classroom. Because
of the now a day is summer season is
turning.

Yours faithfully

Shk
29/5/23
[Shankar Thete]
Roll no - 20

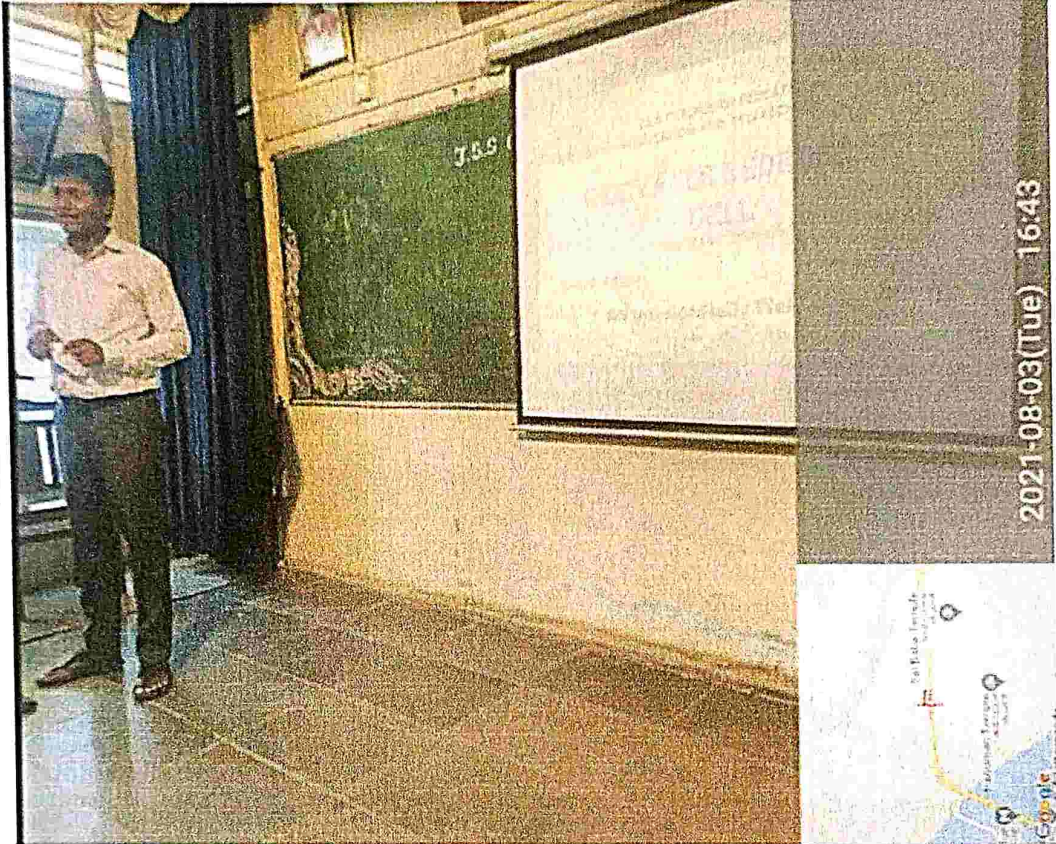


REDMI NOTE 8
48MP QUAD CAMERA

Shankar Thete
IQAC Co-ordinator
BLDEA's JSS College of Education
Vijayapur

[Signature]
Principal,
J.S.S. College of Education
VIJAYAPUR.

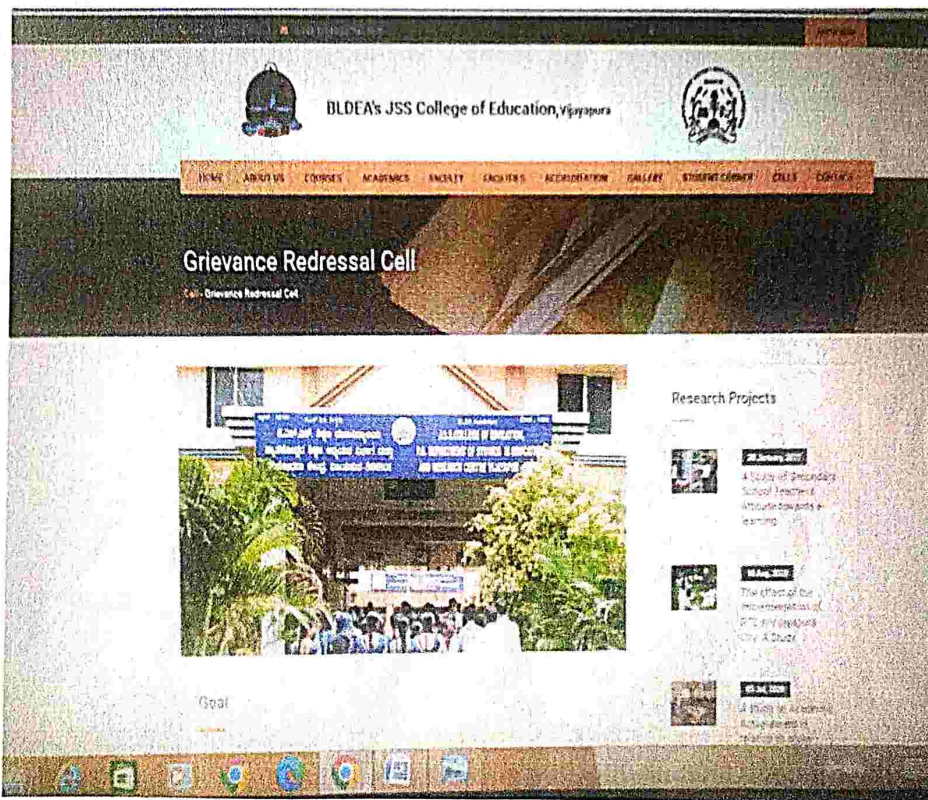
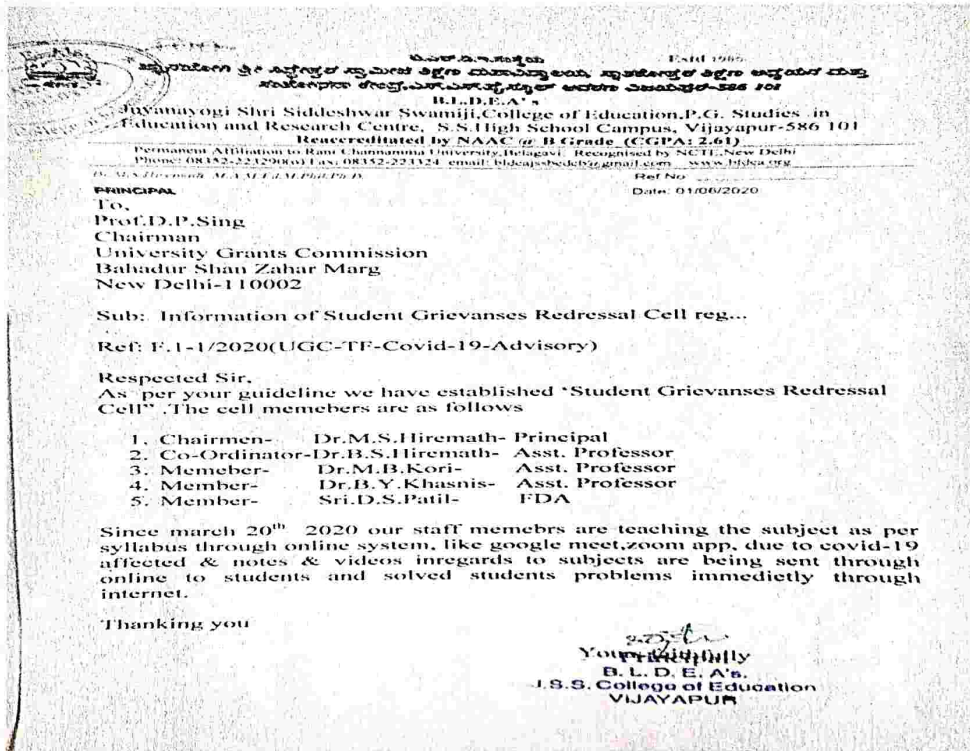
3. Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students



[Signature]
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Vijayapur

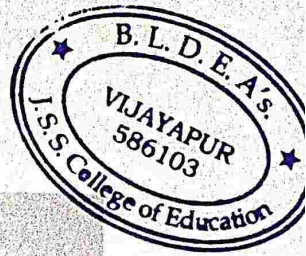
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2. Details of members of grievance redressal committees are available on the institutional website



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Vijayapur

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Report on Grievance Redressal Cell Meeting 2023-24
 Jnyanayogi Shri Siddeshwar Swamiji, College of Education, P.G. Studies in
 Education and Research Centre, S.S. High School Campus, VIJAYAPUR- 586103
 Reaccredited by NAAC @ B Grade (CGPA: 2.61)



Grievance Redressal Cell Meeting was conducted on 15-04-2024 for the students meeting held under the Chairmanship of Dr. B.Y. Khasnis. All the faculty members attended the meeting.

- students Grievances.**
- 1) Potable water facility
 - 2) Number of Fans
 - 3) Trash box number need to be increased
 - 4) Podium Speaker not working properly
 - 5) keeping classrooms clean

After listening to Grievances the Principal had discussion with the staff members & assured students that grievances will be resolved.

Name of Teaching Staff

Sl No	Teacher's Name	Sign
1	Dr. B. Y. Khasnis	
2	Dr. M. S. Hiremath	
3	Dr. M. B. Kori	
4	Dr. J. S. Pattanshetti	
5	Dr. B. S. Hiremath	
6	Shri. S. S. Patil	
7	Shri. A. S. Masali	
8	Shri. P. D. Multani	
9	Shri. S. P. Shegunsi	

Name of the Students

1. Miss sana choudhari	
2. Pavan Bavoon	
3. Rajshakar Kambhar	
4. Chandappa	
5. Tulajappa dasar	
7. praveen pasupatinath	

Report on Grievance Redressal cell meeting 2023-24

Grievance Redressal cell meeting was conducted on 15-04-2024 for the students meeting held under the Chairmanship of Dr. B.Y. Khasnis. members of Grievance Redressal cell chair. S.S. Patil, Shri. S. P. Shegunsi & Dr. B. S. Hiremath, attended the meeting. students Grievances: Potable water facility, Number of Fans, Trash box number need to be increased, Podium speaker not working properly.

After listening to Grievances to the Principal had discussion with the staff members & Resolved the Grievances.

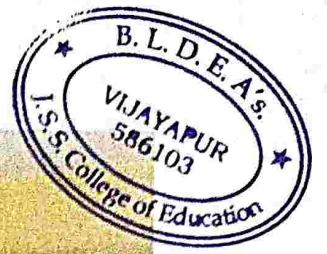
Name of staff members
 Dr. B. S. Hiremath
 Shri. S. S. Patil
 Shri. P. D. Multani
 Dr. S. P. Shegunsi

Name of Students
 Sana, Choudhari
 Pavan Bavoon
 Rajshakar Kambhar
 Chandappa
 Tulajappa Dasar
 Praveen Pasupatinath
 Rajshakar Kambhar

Choudhari
 Kambhar
 Dasar
 Bavoon
 Patil
 Multani
 Shegunsi

IQAC Co-ordinator
 B.L.D.E.A's JSS College of Education
 Vijayapur

Principal,
 J.S.S. College of Education
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GPS Map Camera

Vijayapura, Karnataka, India
Shop no c-124 S s high school complex, Ram Mandir Rd, Sholapur,
Vijayapura, Karnataka 586101, India
Lat 16.836298°
Long 75.714585°
15/09/23 10:11 AM GMT +05:30



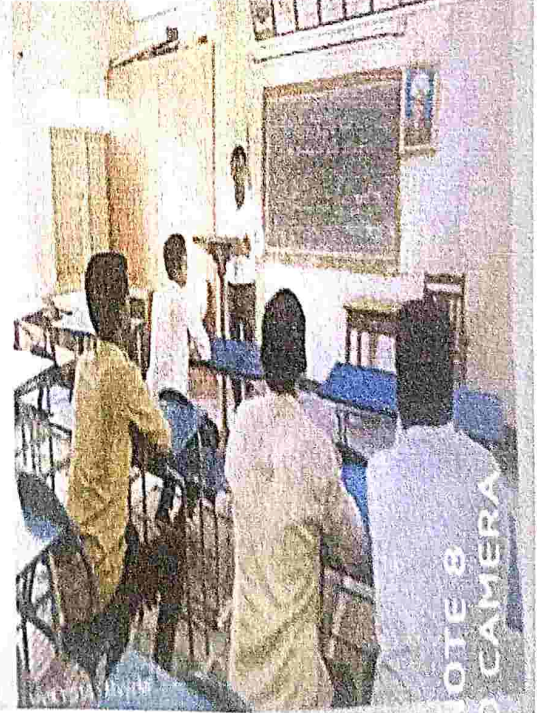
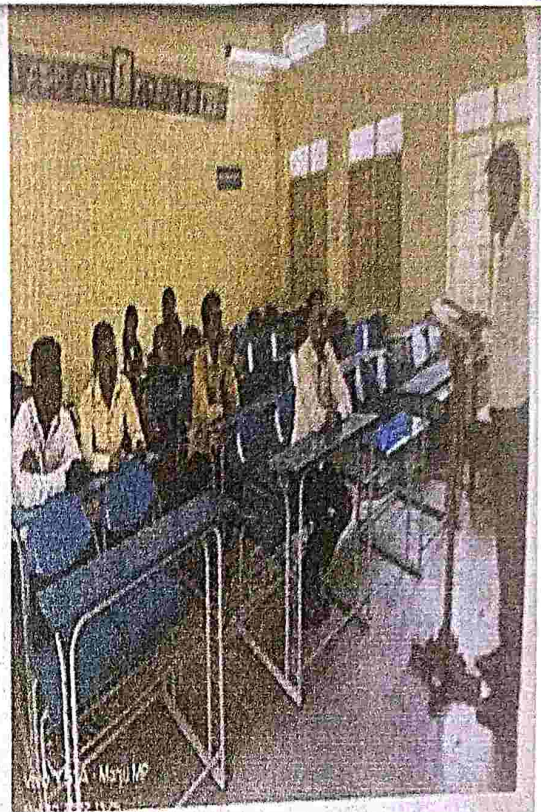
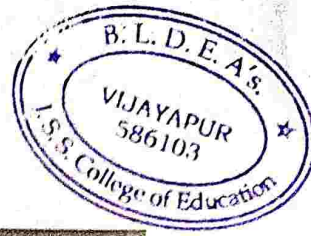
GPS Map Camera

Vijayapura, Karnataka, India
RPQ8+V2P, near ASHWINI HOSPITAL, Sumiti Nagar, Sholapur, Vijayapura,
Karnataka 586101, India
Lat 16.839655°
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23/09/23 12:42 PM GMT +05:30

20/9/23
IQAC Co-ordinartor
BLDEA's JSS College of Education
Vijayapur

Principal,
J.S.S. College of Education
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5. Grievance redressal committee meets on a regular basis



2024
IQAC Co-ordinator
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[Signature]
Principal,
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SEXUAL HARASSMENT PROTECTION CELL Date: 24/5/23

Chairman - Dr. B.V. Khasnis *PK*
 Co-ordinator - Dr. J.S. Pallanahalli *PK*
 Members - 1) Dr. M.B. Koi *PK*
 2) Shri S.S. Patil *PK*
 3) Smt. V.A. Ramagouda *PK*

Objectives :

- 1) To feel healthy in office / working place / school college premises.
- 2) To express the suffered violences by (write) any of the persons in the workplace / school college premises.

Minutes :

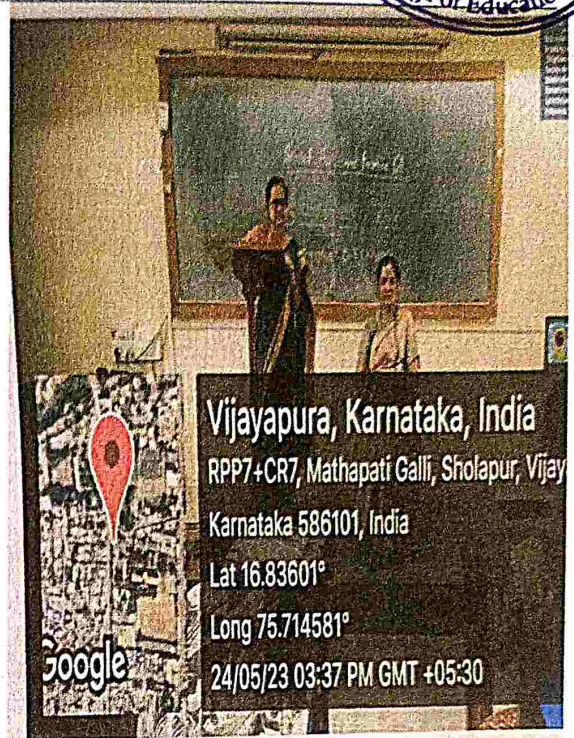
The meeting was convened on 24-5-2023 to discuss issues related to the sexual harassment suffered by ladies students of M.Ed.

The meeting was started by welcome speech student structure & functioning of the cell was exp by the chairman, Dr. B.V. Khasnis.

The issues related to the harassment were detail by the co-ordinator of the cell, Dr. J.S. Patil. The actual objectives of the cell were explained by member of cell, Dr. M.B. Koi.

Vote of the thanks presented by the member Shri S.S. Patil.

In the meeting, there were no issues regarding harassment.



Vijayapura, Karnataka, India
RPP7+CR7, Mathapati Galli, Sholapur, Vijay
Karnataka 586101, India
Lat 16.83601°
Long 75.714581°
24/05/23 03:37 PM GMT +05:30

Serial Number	Signature
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Sexual Harassment Protection Cell

Chairman: Dr. B.V. Khasnis *PK*
 Co-ordinator: Dr. J.S. Pallanahalli *PK*
 Members: 1. Dr. M.B. Koi *PK*
 2. Shri S.S. Patil *PK*
 3. Smt. V.A. Ramagouda *PK*

Objectives :

- 1) To feel healthy in office / school / college premises.
- 2) To express the suffered violences (noticed by) any of the persons in the workplace / school / college premises.

Minutes :

The meeting was convened on 24-5-2023 to discuss the issues related to the sexual harassment suffered by the ladies students of M.Ed.

The meeting was started by welcome speech. The structure and functioning of the cell explained by the Principal, Dr. B.V. Khasnis.

The issues related to the harassment discussed in detail by the co-ordinator of the cell, Dr. J.S. Pallanahalli.

The actual objectives of the cell were explained by the member of cell, Dr. M.B. Koi.

Vote of thanks was presented by the member Shri S.S. Patil.

In the meeting, there were no issues regarding harassment.



PK
IQAC / Co-ordinator
BLDEA'S JSS College of Education
Vijayapur

PK
Principal,
J.S.S. College of Education
VIJAYAPUR.

4 Provision for students to submit grievances online

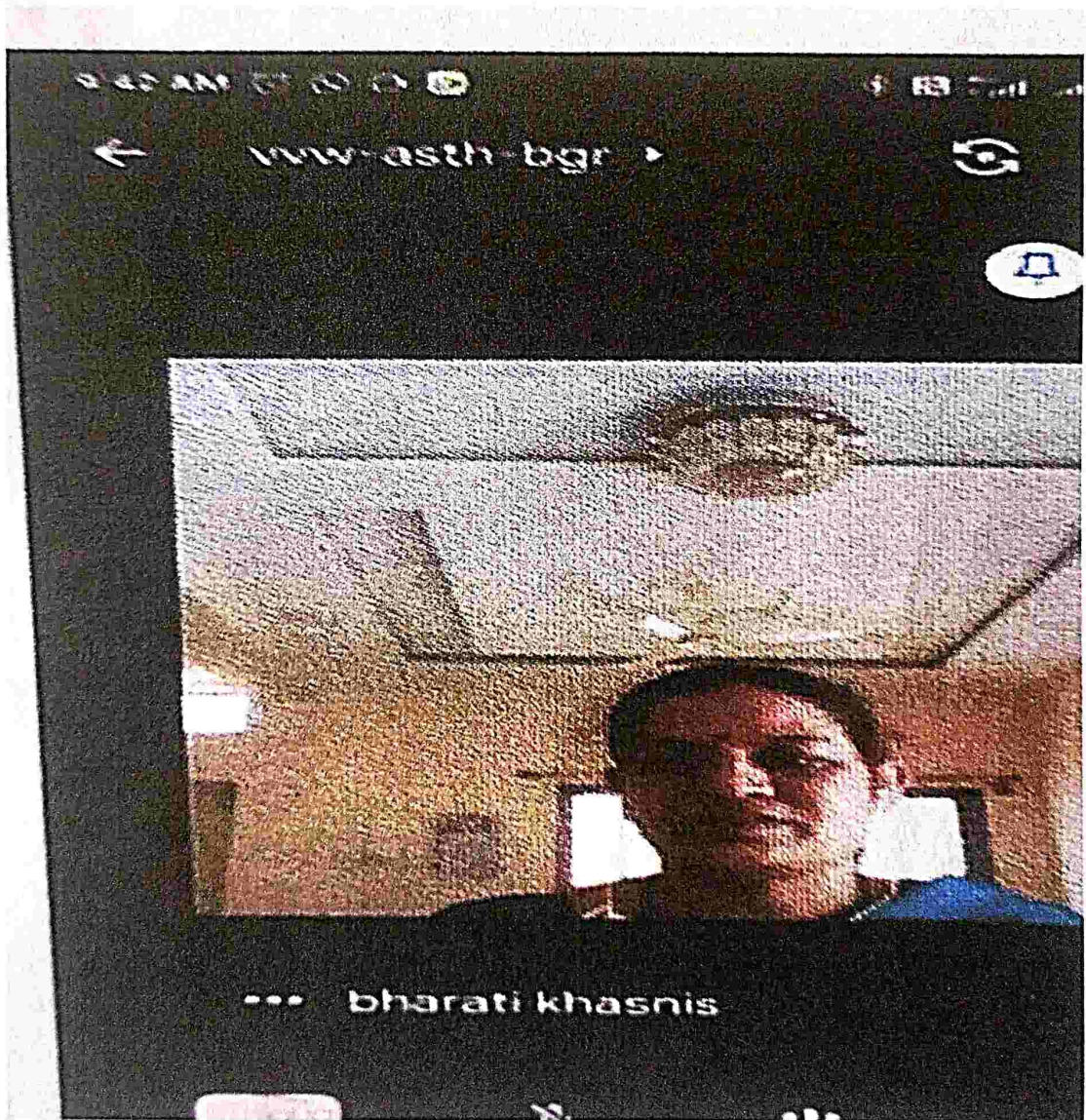
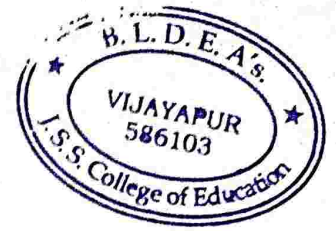
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<http://meet.google.com/sen-kgsi-tpc>

<http://meet.google.com/gex-xmbt-idk>

<http://meet.google.com/ftt-aons-gns>



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